



P.O. Box 74 – 10100, Nyeri, Kenya

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VACANT POSITION

FOOD AND BEVERAGE SUPERVISOR

• Responsibilities

- Ensure and enforce the highest standards of service to members and guests at all times.
- Ensure that all service areas and the bars are stocked well and equipped to facilitate high quality service of food and beverages.
- Monitor, analyze and report on variances with regard to sales and productivity in food and beverage on a daily basis.
- Review and analyze monthly results, highlight problem areas and take appropriate action to rectify poor performance and or negative variance.
- Lead the F & B team in training on best service practices, setting KPI's
- Ensure that discipline is maintained amongst the F & B staff for good working relations in all sections
- Manage, motivate and mentor all F&B staff to ensure quality service is received by all members and guests at all times
- Liaise with the Chef and other supervisors to ensure smooth flow of operations in F & B and that quality menus are designed to suit the business and achieve budgeted food costs.
- Ensure that complaints or problems are actioned without delay and that effective follow-up action takes place to avoid a recurrence.

Qualifications

- At least a diploma qualification in hospitality management or an equivalent qualification from a recognized institution
- At least 3 years' experience in a similar position having grown through the ranks in reputable establishment
- Excellent communication, leadership and interpersonal skills.
- Must be able to demonstrate managerial and leadership competencies
- Proven F & B Management experience
- Ability to spot and resolve problems efficiently
- Up to date knowledge of F & B trends and best practices

**ALL APPLICATIONS TO BE DROPPED OR SENT VIA E-MAIL TO
NYERI GOLF CLUB ON OR BEFORE
FRIDAY 8TH OCTOBER 2021.**

E-mail address info@nyericlub.com

